

PEST CONTROL SERVICE

OUT OF HOURS SERVICE

An out of hours service provides a response to emergencies relating solely to **rats, swarms of bees and flying ants** within domestic premises.

The cost of treatment is charged in accordance with the normal rates and the standard concessions apply as shown below:

- No charge for the treatment of rats in domestic premises
- No charge for the treatment for Senior Citizens or in receipt of **Higher Rate** Disability Living Allowance.

The Service is provided between the following times:

Weekdays (Mon – Fri)	5-00pm to 8-30pm
Weekends (Sat – Sun)	9-00am to 8-30pm

Contact Arrangements:

The service is available through **CARELINE**

Telephone number: **01228 511061**

The Careline operator will take the details of the emergency and contact the Duty Pest Control Officer who will endeavour to respond as soon as possible.